

Certificate of completion



This is to certify that Cesar Augusto Tijerina
has successfully completed the

Overview of the ITIL® Service Lifecycle

56273d9a-fea5-11e6-8638-0242c0a80b06

4-Jun-2018 20:16 Europe/Paris

A handwritten signature in black ink that reads "P.V. Shivakamat". The signature is written in a cursive style and is positioned above a thin horizontal line.

Prasanna Shivakamat

Group Head Learning & Development at Atos

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The logo for Atos, consisting of the word "Atos" in a bold, blue, sans-serif font. The letter "o" is stylized with a white dot.