

Certificate of completion



This is to certify that Cesar Augusto Tijerina
has successfully completed the

ASMM Incident, Major Incident, Problem Management - Ticket Handling Best
Practices Training

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Handwritten signature of Prasanna Shivakamat.

Prasanna Shivakamat

Group Head Learning & Development at Atos

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The Atos logo, consisting of the word "Atos" in a bold, blue, sans-serif font.